

McPherson Logo Wear RETURN/EXCHANGE FORM

Parent Name:			Phone Number:		
Email:					
Shipping Address:					
Date of Purchase:			Order Number:		
Item Returning (SKU #):	Color:	Size:	Correct Item for Exchange (SKU#):	Color:	Size:
1.					
2.					
3.					
4.					

Please Read Entirely Policy & Procedure is different from last year!

Refunds and Exchanges must be completed within **30 DAYS** of the original **Ship Date**. To request a refund or exchange, ship this completed form and merchandise directly to Mountain Top Designs (address listed below).

The method and cost of returning product is the **RESPONSIBILITY OF THE CUSTOMER**. Product should be sent with means of tracking (Priority Mail or UPS).

Please note, that in cases of exchanges (not due to MTD error), the **customer account will be charge a Flat Rate of \$6.00 for return shipping for exchanged orders**. However, in the cases of MTD's error, customer's account will be credited. A flyer will be included with every order with the procedure that is required. Refunds for credit card payments will be credited to the original credit card account.

Should you have any questions, please visit the FAQ page located at www.McPhersonLogoWear.com where many questions are answered. You may also contact us directly.

Thank you,
Mitch Gilbert
Owner, Mountain Top Designs
Telephone: 888-505-1897

