

## McPherson Logo Wear RETURN/EXCHANGE FORM

|                                |               |              |  |               |              |
|--------------------------------|---------------|--------------|--|---------------|--------------|
| <b>Parent Name:</b>            |               |              | <b>Phone Number:</b>                     |               |              |
| <b>Email:</b>                  |               |              |  |               |              |
| <b>Shipping Address:</b>       |               |              |  |               |              |
| <b>Date of Purchase:</b>       |               |              | <b>Order Number:</b>                     |               |              |
| <b>Item Returning (SKU #):</b> | <b>Color:</b> | <b>Size:</b> | <b>Correct Item for Exchange (SKU#):</b> | <b>Color:</b> | <b>Size:</b> |
| 1.                             |               |              |  |               |              |
| 2.                             |               |              |  |               |              |
| 3.                             |               |              |  |               |              |
| 4.                             |               |              |  |               |              |

### Please Read Entirely Policy & Procedure is different from last year!

Refunds and Exchanges must be completed within **30 DAYS** of the original **Ship Date**. To request a refund or exchange, ship this completed form and merchandise directly to Mountain Top Designs (address listed below).

The method and cost of returning product is the **RESPONSIBILITY OF THE CUSTOMER.** Product should be sent with means of tracking (Priority Mail or UPS).

Please note, that in cases of exchanges (not due to MTD error), the **customer account will be charged a Flat Rate of \$7.00 for return shipping for exchanged orders.** However, in cases of MTD's error, customer's account will be credited for the shipping charged they incurred for returning the product back to MTD.

Should you have any questions, please visit the FAQ page located at [www.McPhersonLogoWear.com](http://www.McPhersonLogoWear.com) where many questions are answered. You may also contact us directly.

Thank you,  
Mitch Gilbert  
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